



MEMBER VISA DEBIT AND CREDIT CARDS

TO ACTIVATE YOUR CARD

Debit Card Activation and PIN Selection: 1-877-723-5111
HELOC Card Activation and PIN Selection: 1-877-723-5111
PIN Change: 1-877-267-6941

GENERAL HELP WITH YOUR CARD

North Coast Member Service Contact Center: 1-800-696-8830
24/7 General Help: 1-866-664-9364

REPORT LOST OR STOLEN CARDS

North Coast Member Service Contact Center 1-800-696-8830
24/7 Lost or Stolen Cards: 1-800-528-2273

If you receive a text message from the “Fraud Department” asking if you are using your card at a specific location, be sure to respond as quickly as you can. This is another feature to protect our members from card scams and fraud.

MEMBERS



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