

VISA DEBIT & CREDIT CARD HELP

ACTIVATE YOUR CARD OR CHANGE YOUR PIN

1-833-998-4639

REPORT LOST OR STOLEN CARDS

Live Agents 24/7: 1-833-933-1681

North Coast Member Service Contact Center 1-800-696-8830

GENERAL HELP

North Coast Member Service Contact Center: 1-800-696-8830

FRAUD & DISPUTES

If you suspect fraud on your account or to initiate a dispute: 1-866-279-1399

If you receive a text message from the “Fraud Department” asking if you are using your card at a specific location, be sure to respond as quickly as you can. This is another feature to protect our members from card scams and fraud.



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